

September 12, 2007

To Whom It May Concern:

As a very well satisfied client, I would like to take time to acknowledge the extraordinary services provided by Mr. Hank Burrell and his company, EZ Access Living.

I recently contacted Mr. Burrell in conjunction with a proposed retrofit of my elderly father's home to accommodate an unexpected decline in his mobility following hospitalization. EZ Access Living was immediately responsive in visiting my father's home and providing a comprehensive assessment, along with innovative recommendations, on ways to enhance accessibility and safety in the home.

The project included the removal of an existing bathtub that was replaced with a walk-in shower unit, equipped with seating; safety bars; etc. Other elements of the project included the installation of a bidet and safety railing outside of the home. The modifications completed by EZ Access Living will effectively enable my 87 year-old father to remain in the familiar surroundings of his home of over thirty years, safely and comfortably, while retaining his dignity and independence.

Mr. Burrell and his Company did an exceptional job from beginning to end. Every aspect and detail of the project was professionally managed, including negotiations with the homeowners association to acquire permission to make alterations to the exterior of the home. The remodeling job itself was truly impeccable and was completed in a very timely fashion at a very fair and reasonable price.

Our family could not be more satisfied with the extraordinary quality of workmanship and the superior quality of professional service provide by Mr. Burrell and EZ Access Living. We highly recommend Mr. Burrell and his Company and we will most definitely call upon him for future needs.

Sincerely,

Mercedes Walton

The Walton Family
Decatur, Georgia